

ADDCOM ADD-699

Handset Lifter
User Manual



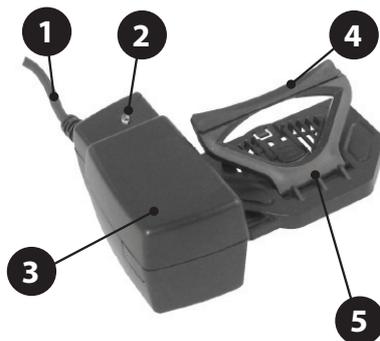
Thank you for choosing the ADDCOM ADD-699 Handset Lifter.

This lifter is designed to allow you to answer and end calls remotely from your desk when using an ADD-670, ADD-680 or an ADD-C7 wireless headset system.

This box contains:

1. A handset lifter
2. An external microphone cord
3. Adhesive tape to attach lifter
4. This user manual

Features



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| 1. Connection Cord | Cable to connect lifter to wireless base station. |
| 2. Ring detection LED | Blinks when it detects the phone is ringing. |
| 3. Noise cancelling microphones 1 & 2 | Works to reduce false alarms by detecting surrounding background noise. |
| 4. Handset supporting lever | Can be adjusted to the left and right side to support a handset. |
| 5. Lifter arm | Lift the handset when ringing is detected and the button on the base/headset is set to "ON". Lifting height can be adjusted using by the slide switch (9) to accommodate different handset heights. |
| 6. External microphone jack | An alternative ring detector if the lifter and speaker do not align. |
| 7. Adhesive tape | Used to affix the lifter on telephone. |
| 8. Ring detection microphone | Detect when your phone rings and will transfer the signal to the wireless base and headset. |
| 9. Slide switch | Used to adjust the lifting height of the lifter arm height for different handsets. Height can be adjusted from 1 (lowest) to 3 (highest). |

Setting up your handset lifter

1. Lift the handset from your telephone.
2. Secure the handset lifter over the loudspeaker on the phone, using the provided adhesive tape.
3. Ensure the ring detection sensor is centrally placed over your phone speaker.
4. Plug the lifter cord directly into the port on your ADD-670/680 or C7 base station. You should now be able to answer/end calls using the answer button on your wireless headset.



Troubleshooting

When my phone rings, my lifter doesn't raise my handset high enough?

Check the handset lifter is raising the handset off the hook switch. If the lifter height needs raising, you can change this with the slide switch (9), to either setting 2 or 3.

When my phone rings, I do not hear the ring indicator in my headset?

Ensure the line cable from the handset lifter is fully plugged into the correct port on your cordless headset's base unit.

If this is unsuccessful, check the wireless unit power supply. You must have a minimum of 7.2 volts for the ADD 670/680 and a minimum of 8.5 volts for the ADD-C7 in order for the lifter to function correctly.

Additionally, the ring volume on your telephone may need increasing to enable the microphone sensor to recognise the ringtone.

When my phone rings, lifter does not lift my telephone handset?

Manually lift the handset off the telephone base and press your headset button. If you cannot hear a dial tone, then check all connections on both units and also your headset configuration.

If you are still having difficulty after using these troubleshooting tips, please call your supplier for assistance.